

PRIVATE & CONFIDENTIAL

Thomas Morgan
Chartered Developments
10 Rolle Street
Exmouth
EX8 1HE

Our Ref: BH/CD Testimonial
Your Ref:

30 July 2010

Dear Thomas,

TESTIMONIAL FOR CHARTERED DEVELOPMENTS FROM HART SHAW

Hart Shaw Chartered Accountants & Business Advisers have been using Chartered Development's telemarketing service for around 18 months now and have utilised their services on two very different campaigns suited to our marketing plans.

We have found them to be very professional right through the business and they have looked after us well over the course of our relationship.

Not only do they listen to our needs and briefings but they are also very proactive towards helping us develop new business by thinking outside the box and advising us accordingly.

Their communication with us is excellent and despite the distance between our firms they make regular appointments to come and see us 'face to face' to discuss our requirements so we can provide each other with mutual feedback.

We will have no hesitation in continuing to use Chartered Developments for our future campaigns.

Kind regards



Brendan Hall
Marketing Co-ordinator
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